

# Who do you call for Service on Electromechanical Products:

Tempur	800 Number	Warranty	Year Sold	Remote
Tempur-Pedic Adjustable Base	1-800-821-6621 (option 3)	All currently all out of warranty	Prior to Sept 2007	
Advanced & OPP (Basic)	1-800-821-6621 (option 3)	1 year (parts/labor) Years 2-3 (parts) 20 years frame	Started sales in 2008 thru 2013	
Premier	1-800-821-6621 (option 3)	Years 1-5 (parts/labor) Lifetime (frame)	Started sales in April 2013	
Choice	1-800-821-6621 (option 3)	5 Years (Mechanical Parts) 10 Years (Mattress)	Started sales in May 2013	
Tempur Plus	1-800-821-6621 (option 3)	1-3 (parts/labor) 4-5 (parts) 25 Years (frame)	Started sales in Aug 2013	
Tempur Up	1-800-821-6621 (option 3)	1-3 (parts/labor) 4-5 (parts) 15 Years (frame)	Started sales in Aug 2013	

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Sealy	800 Number	Warranty	Year Sold	Remote
Sealy Reflexion (R4)	1-800-499-1965	1 Year (parts/labor) 2-3 (parts) 20 Years (frame)	Sales started in 2012	
Sterns & Foster Reflexion (R7)	1-800-499-1965	1 Year (parts/labor) 2-3 (parts) 20 Years (frame)	Sales started in 2012	
Sealy Up	1-800-499-1965	1-3 (parts/labor) 4-5 (parts) 15 Years (frame)	Sales started in Feb. 2014	
Sterns & Foster Up	1-800-499-1965	1-3 (parts/labor) 4-5 (parts) 15 Years (frame)	Sales started in Feb. 2014	
Reflexion Up	1-800-499-1965	1-3 (parts/labor) 4-5 (parts) 15 Years (frame)	Sales started in Feb. 2014	